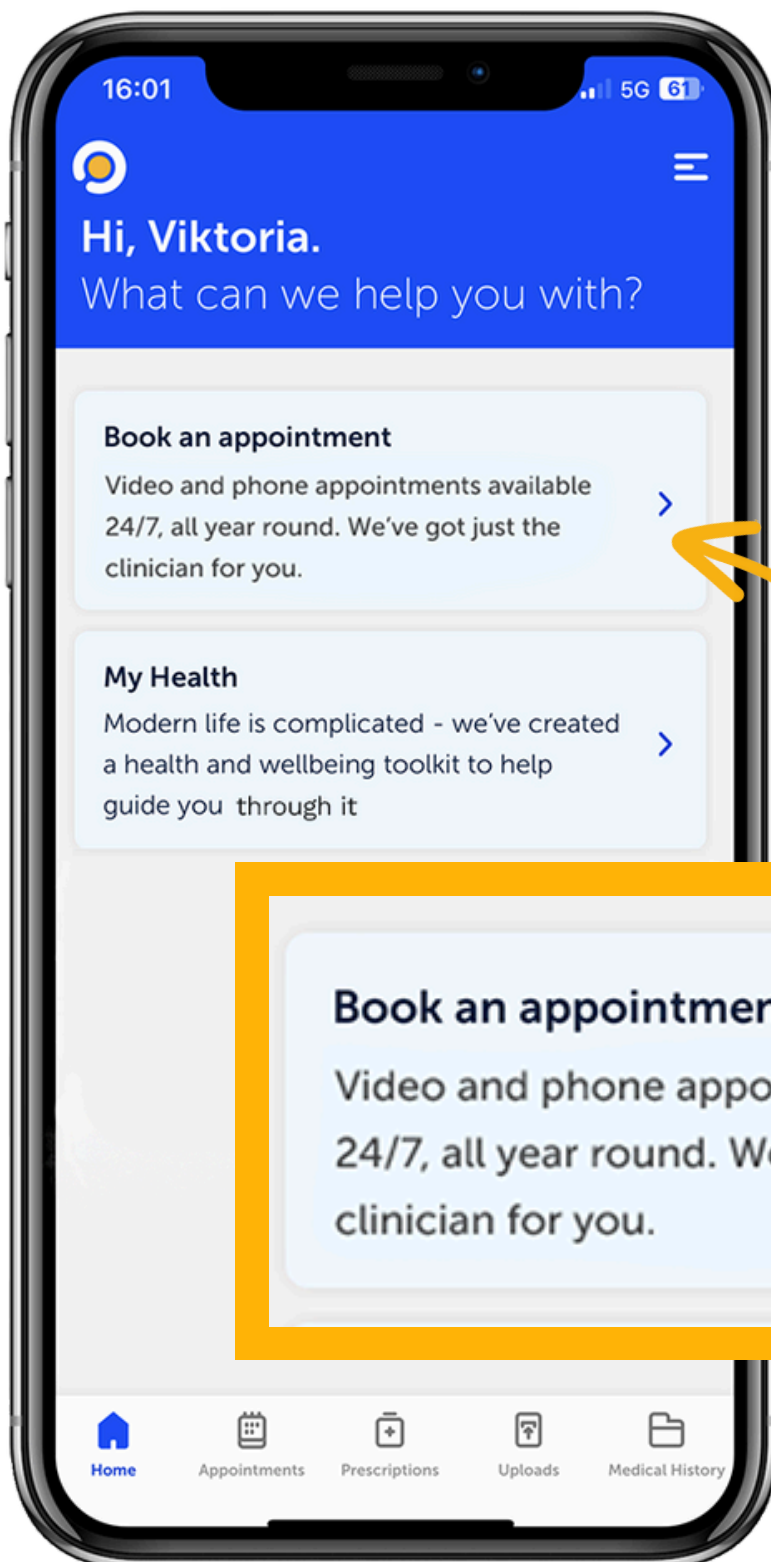




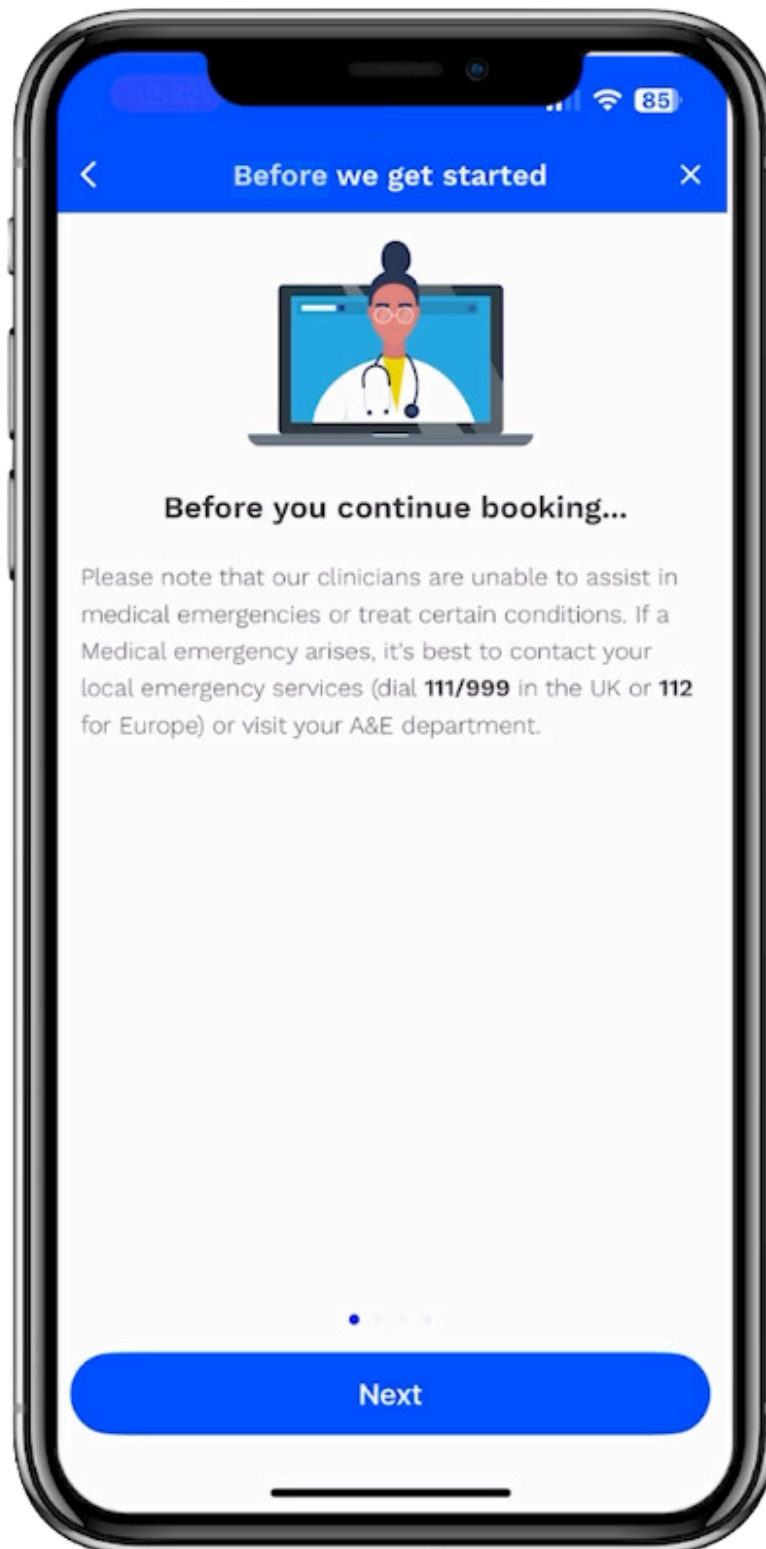
How To Book An Appointment



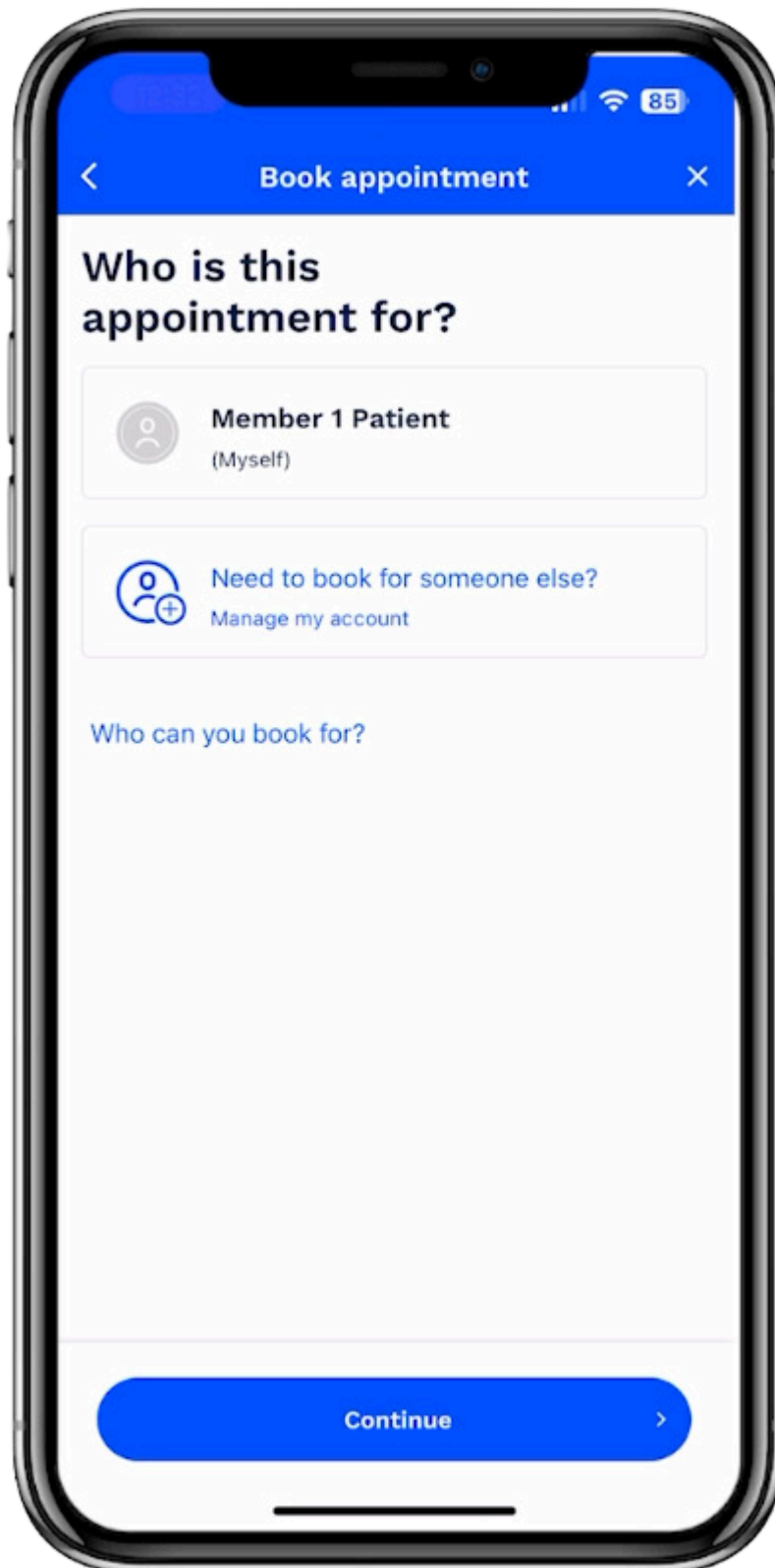
1. Select 'Book an appointment' to consult with a clinician.



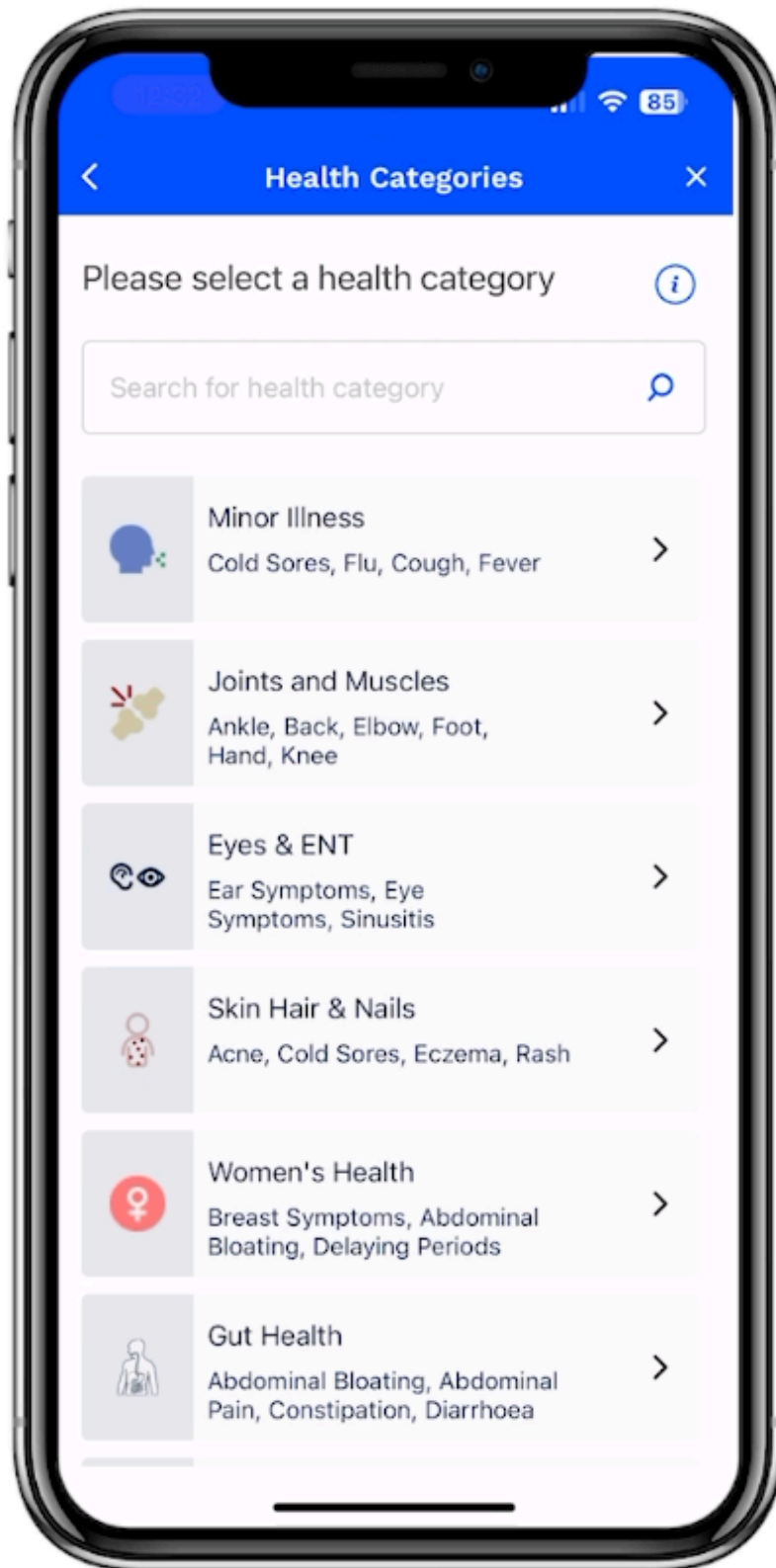
2. Read and accept the terms of service so we can direct you to the appropriate care.



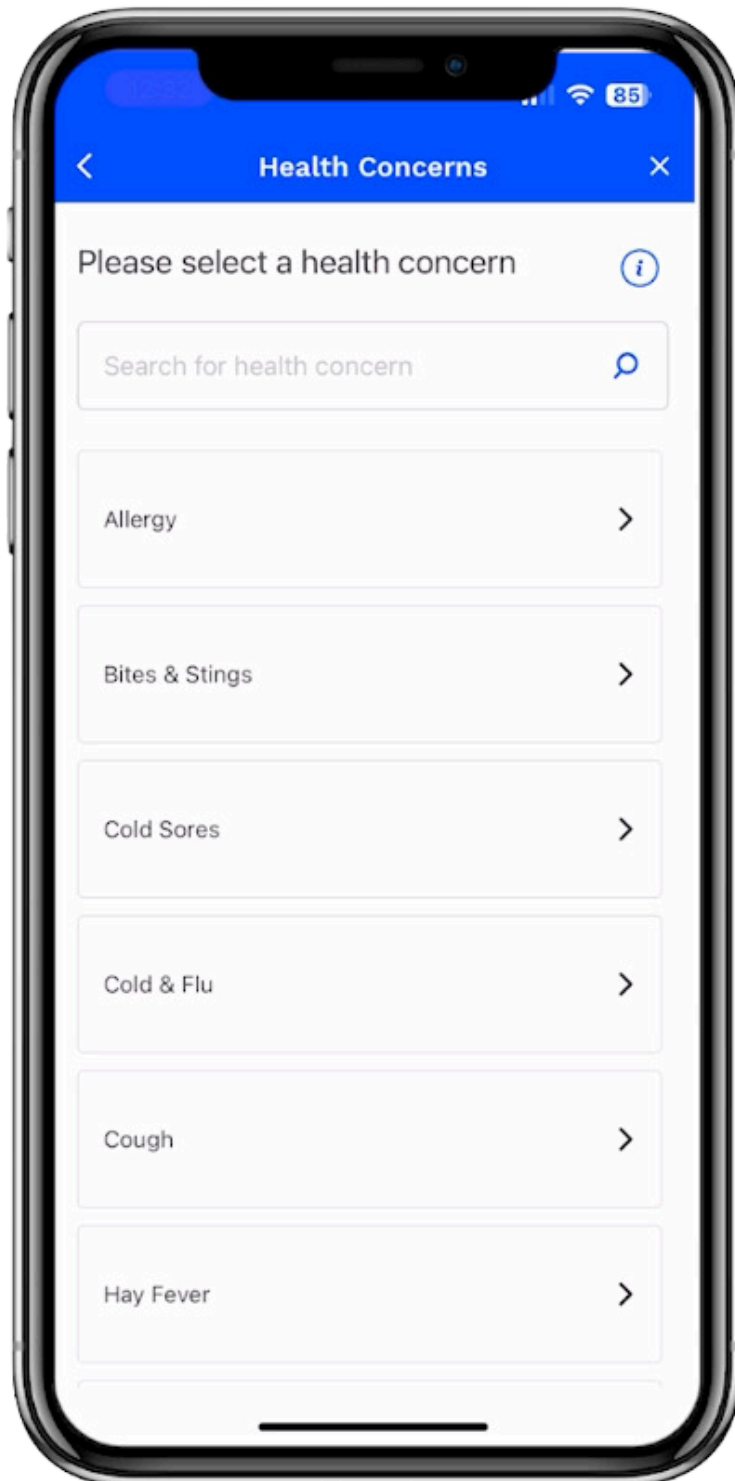
3. Select who the appointment is for.



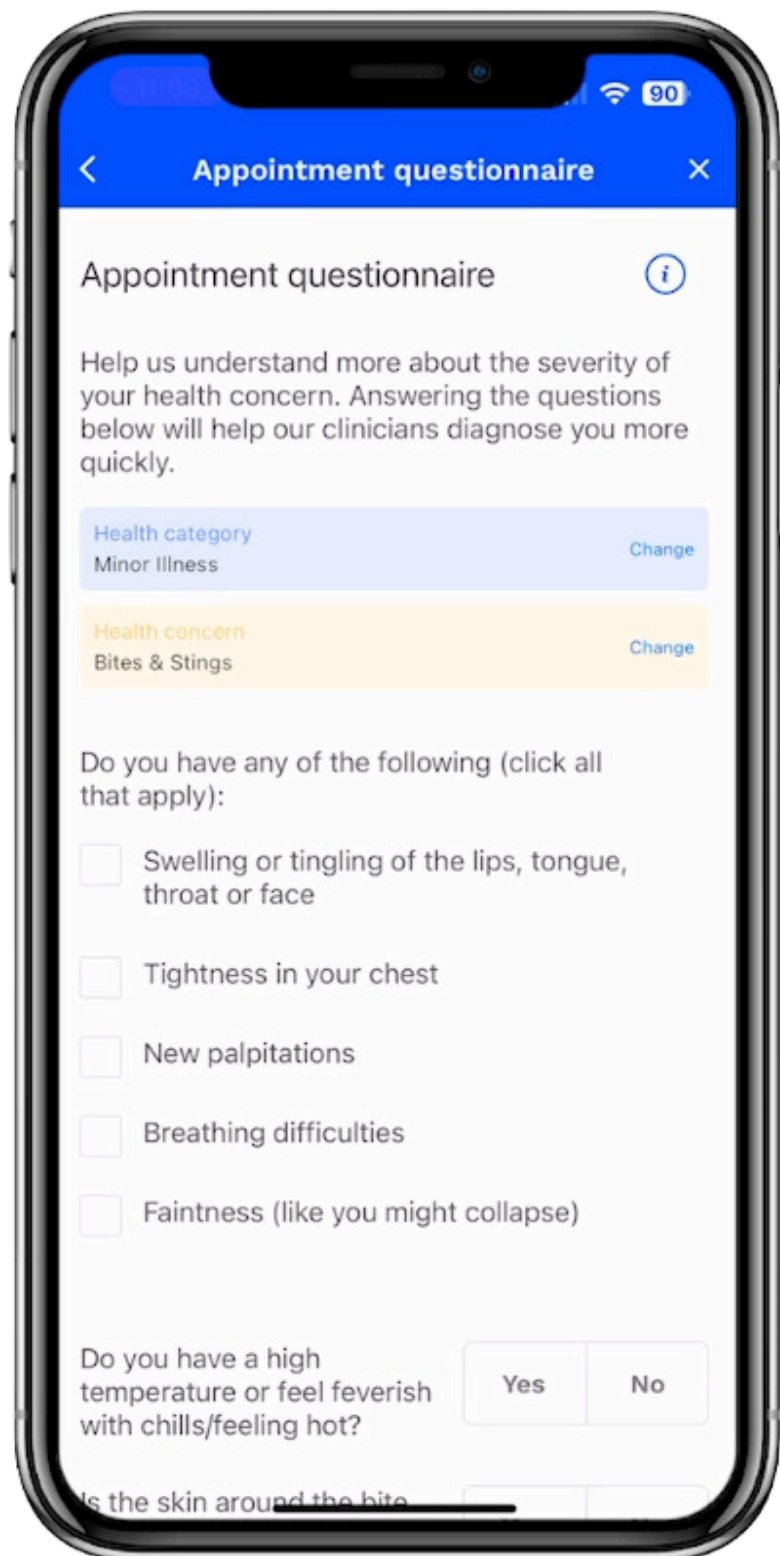
4. Choose the health category.



5. Pick the health concern that aligns with your symptoms.



6. Answer a few questions regarding your health concern. This ensures that we can help treat your symptoms or direct you to the most appropriate care.



The image shows a smartphone screen with the 'Appointment questionnaire' app. The app has a blue header with a back arrow, the title 'Appointment questionnaire', and a close 'X' button. Below the header, there's a title 'Appointment questionnaire' with an information icon. A paragraph explains the purpose: 'Help us understand more about the severity of your health concern. Answering the questions below will help our clinicians diagnose you more quickly.' There are two selection boxes: 'Health category' with 'Minor Illness' and a 'Change' link, and 'Health concern' with 'Bites & Stings' and a 'Change' link. A section titled 'Do you have any of the following (click all that apply):' lists five symptoms with checkboxes: 'Swelling or tingling of the lips, tongue, throat or face', 'Tightness in your chest', 'New palpitations', 'Breathing difficulties', and 'Faintness (like you might collapse)'. At the bottom, a question 'Do you have a high temperature or feel feverish with chills/feeling hot?' is followed by 'Yes' and 'No' buttons. The very bottom of the screen shows the start of another question: 'Is the skin around the bite...'

Appointment questionnaire ⓘ

Help us understand more about the severity of your health concern. Answering the questions below will help our clinicians diagnose you more quickly.

Health category
Minor Illness [Change](#)

Health concern
Bites & Stings [Change](#)

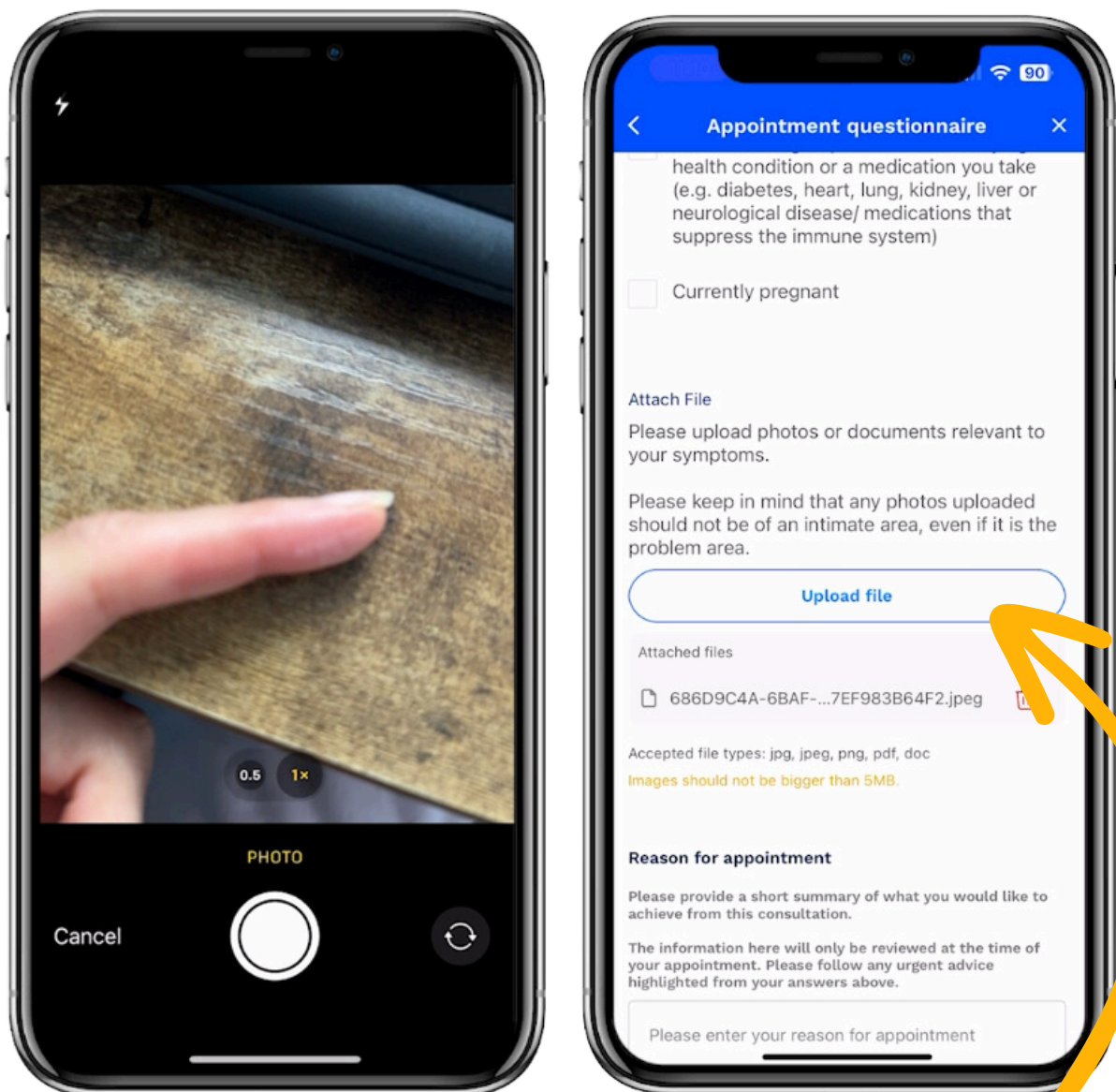
Do you have any of the following (click all that apply):

- ☐ Swelling or tingling of the lips, tongue, throat or face
- ☐ Tightness in your chest
- ☐ New palpitations
- ☐ Breathing difficulties
- ☐ Faintness (like you might collapse)

Do you have a high temperature or feel feverish with chills/feeling hot? [Yes](#) [No](#)

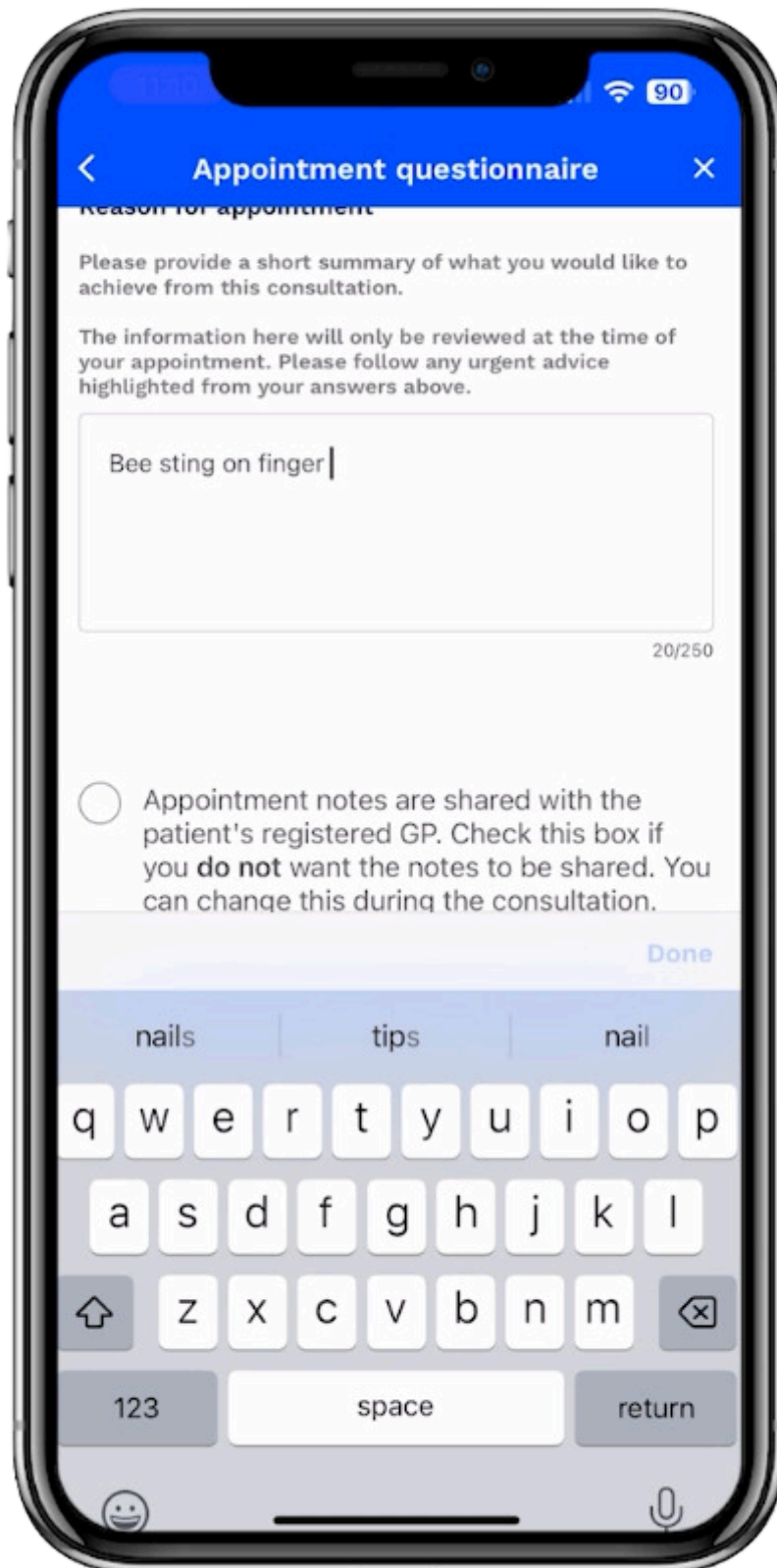
Is the skin around the bite...

7. Take a picture or choose an image to share. Upload your image to share with your clinician.



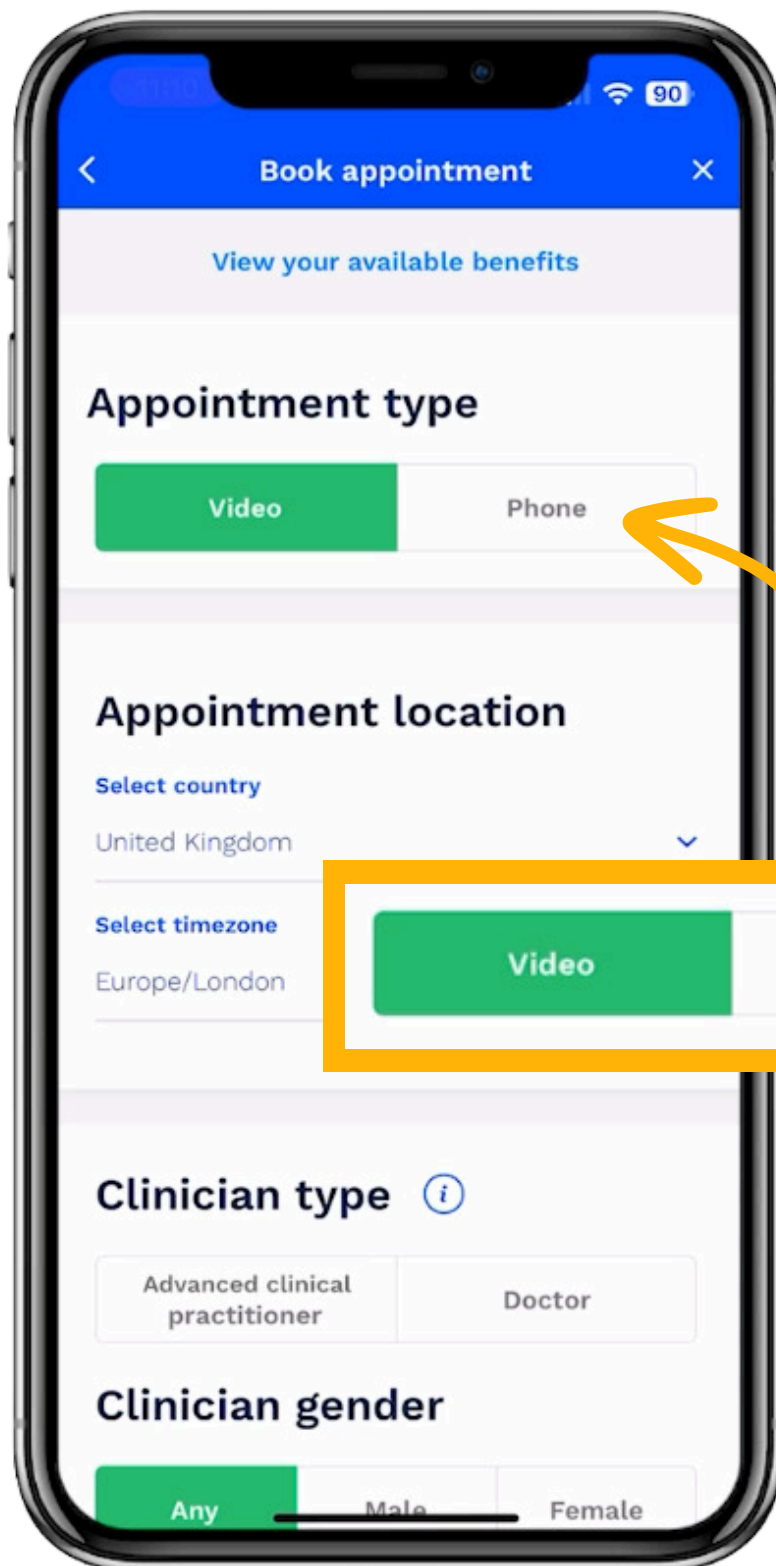
Upload file

8. Provide the reason for your appointment.



The image shows a smartphone screen displaying an "Appointment questionnaire" form. The form has a blue header with a back arrow, the title "Appointment questionnaire", and a close button. Below the header, the section is titled "Reason for appointment". It contains two paragraphs of instructions: "Please provide a short summary of what you would like to achieve from this consultation." and "The information here will only be reviewed at the time of your appointment. Please follow any urgent advice highlighted from your answers above." Below this is a text input field containing the text "Bee sting on finger |". To the right of the input field, the character count "20/250" is displayed. Below the input field is a radio button followed by the text: "Appointment notes are shared with the patient's registered GP. Check this box if you **do not** want the notes to be shared. You can change this during the consultation." At the bottom right of the form area is a blue "Done" button. A virtual keyboard is visible at the bottom of the screen, with the text "nails", "tips", and "nail" appearing above the keys.

9. Choose if you'd like a video or phone appointment.



Book appointment

[View your available benefits](#)

Appointment type

☒ Video ☐ Phone

Appointment location

[Select country](#)

United Kingdom

[Select timezone](#)

Europe/London

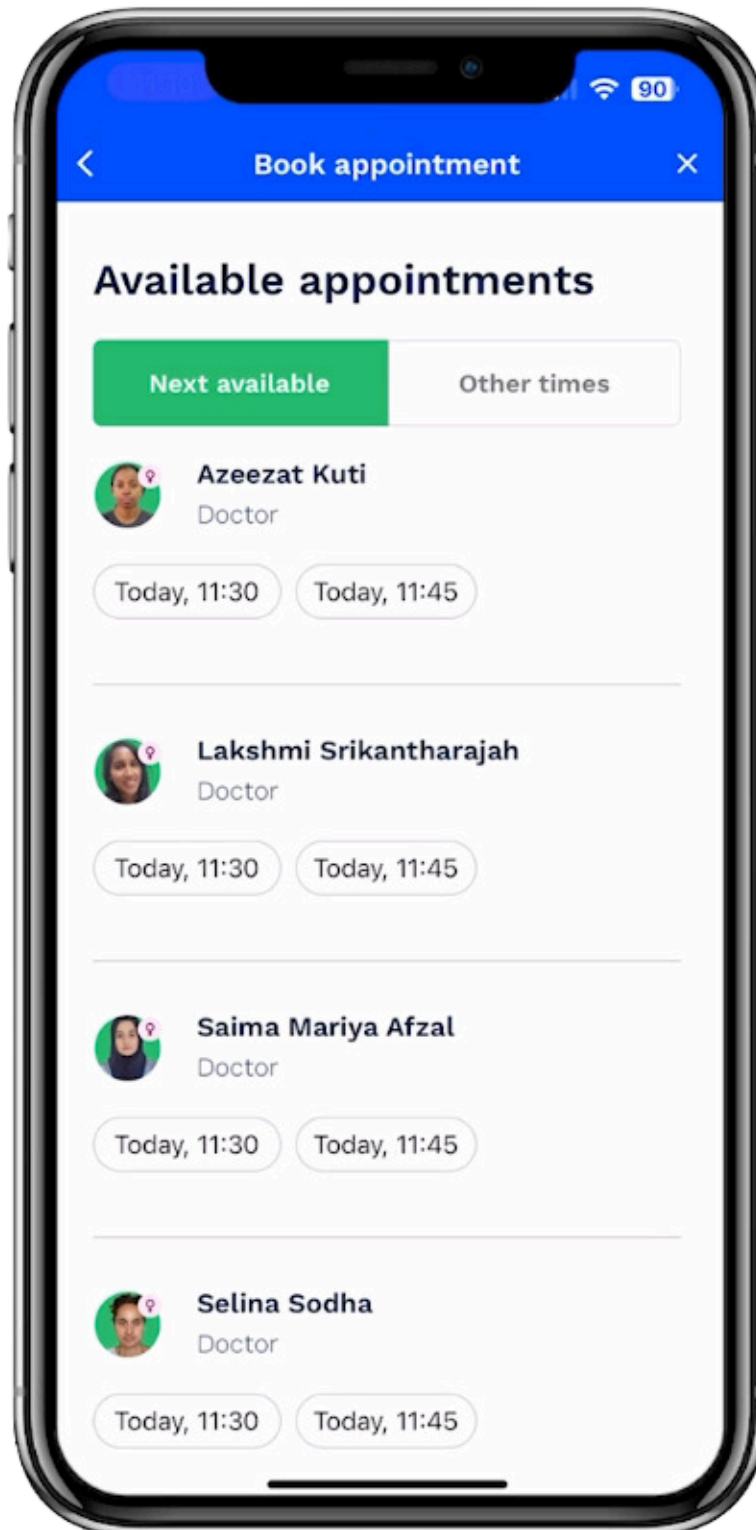
Clinician type ⓘ

☐ Advanced clinical practitioner ☐ Doctor

Clinician gender

☒ Any ☐ Male ☐ Female

10. Select the clinician, date and time that works best for you and book your appointment.



11. Your appointment is booked and confirmed.

