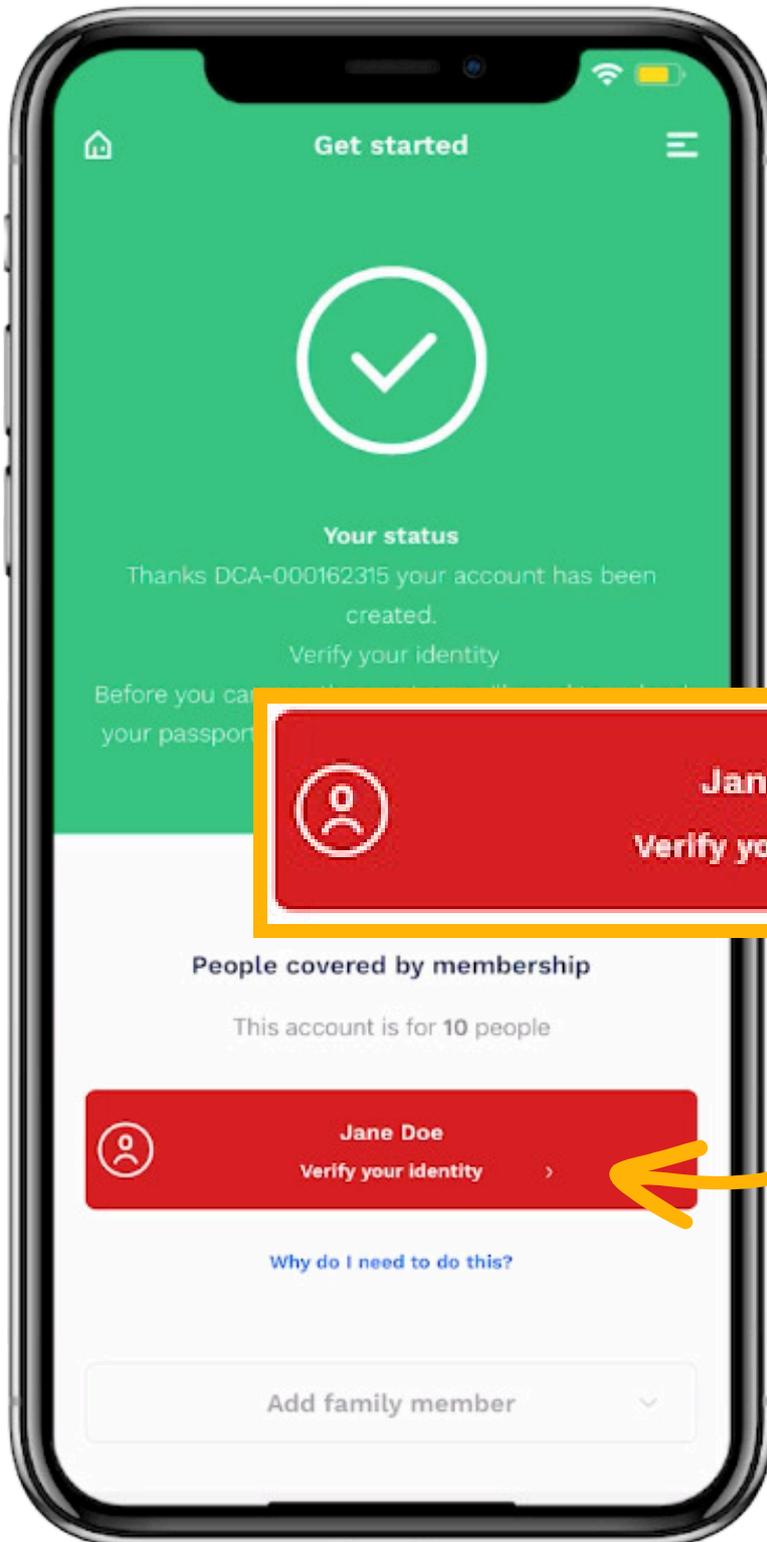




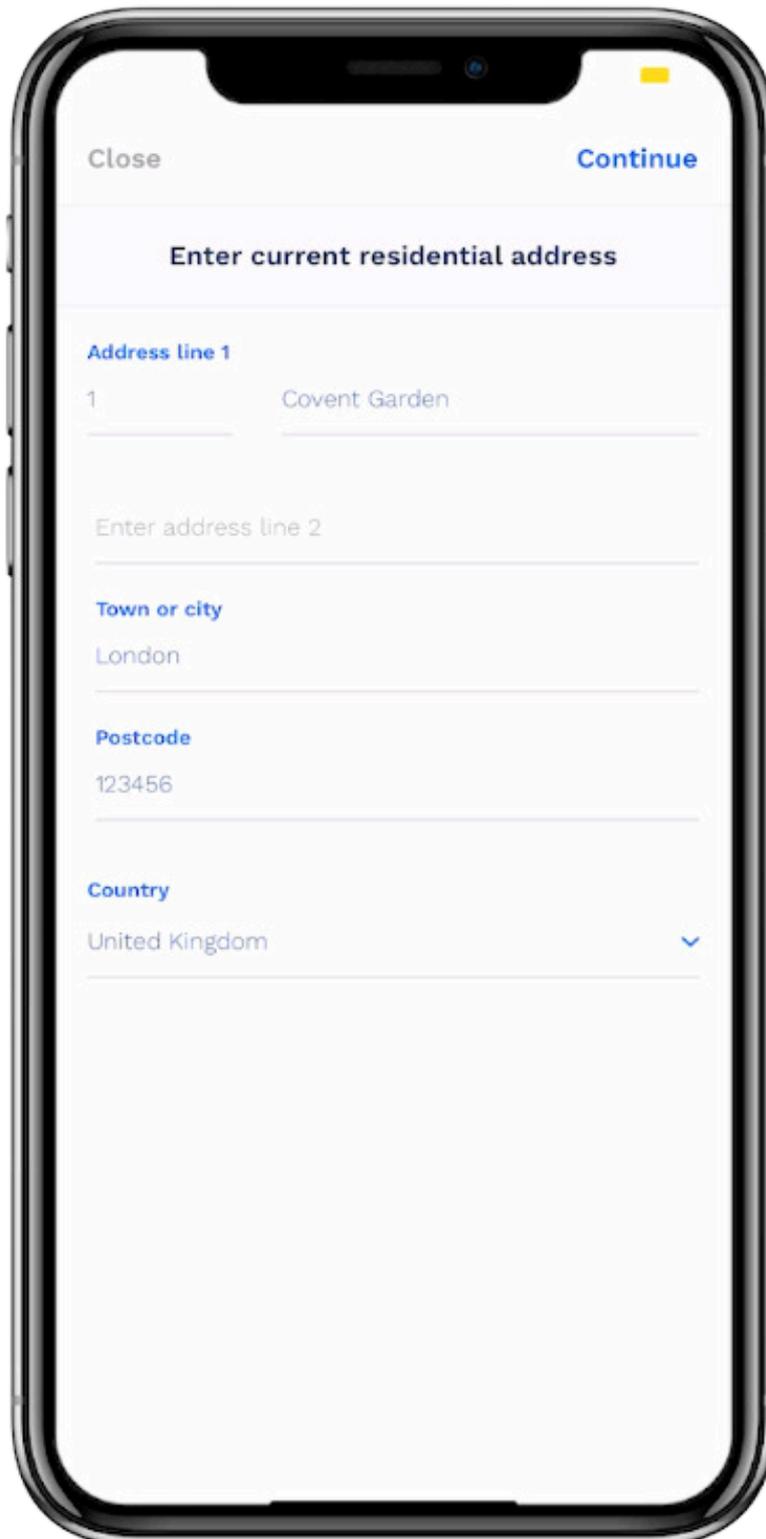
How To Verify Your Account



1. Open the Doctor Care Anywhere app and click 'Verify your identity'.



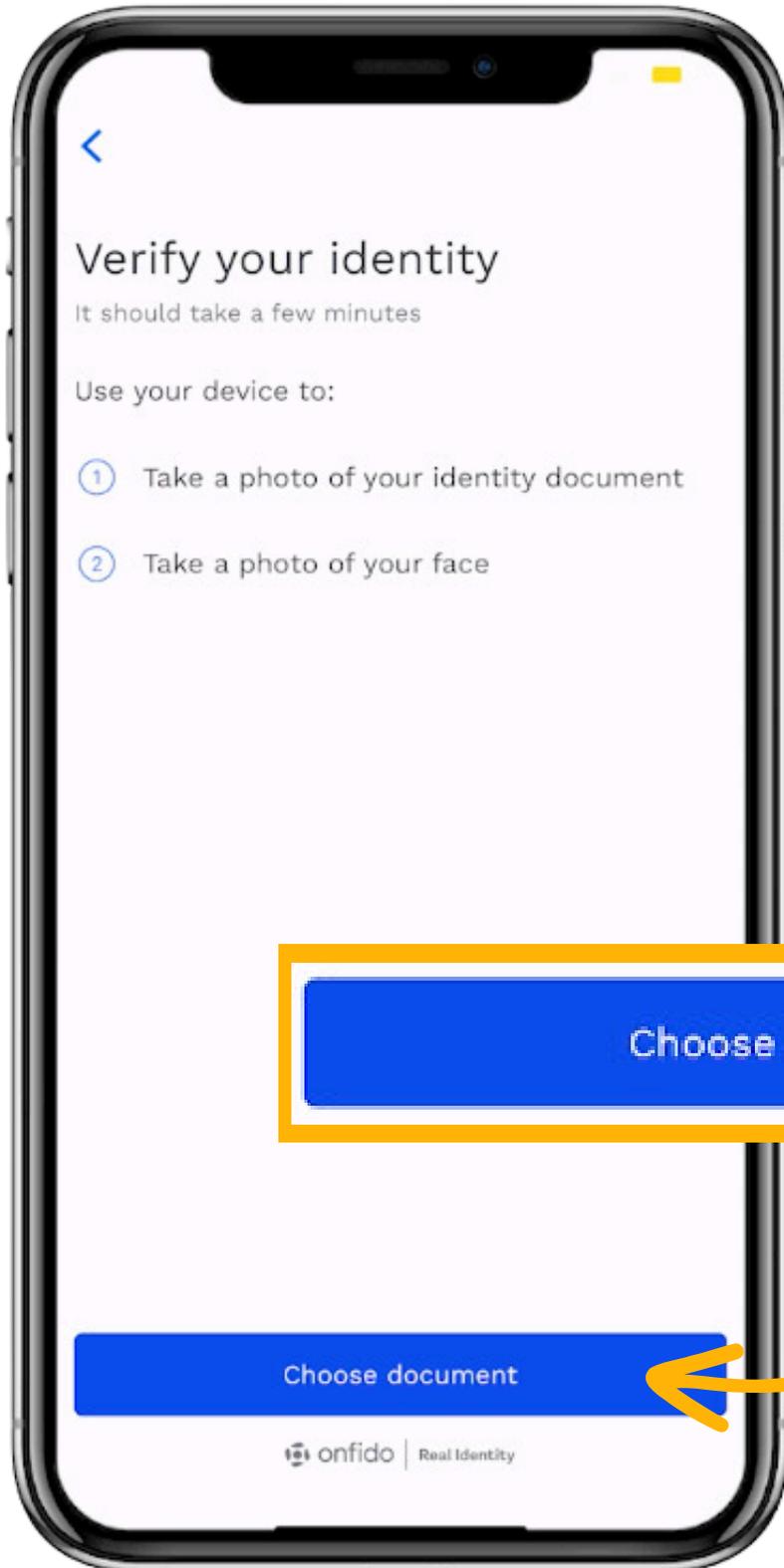
2. Enter your details and click 'Continue' once ready.



The image shows a smartphone screen with a form titled "Enter current residential address". The form has a "Close" button at the top left and a "Continue" button at the top right. The form fields are as follows:

- Address line 1:** A text input field containing "1" and "Covent Garden".
- Address line 2:** A text input field with the placeholder text "Enter address line 2".
- Town or city:** A text input field containing "London".
- Postcode:** A text input field containing "123456".
- Country:** A dropdown menu showing "United Kingdom" with a downward arrow.

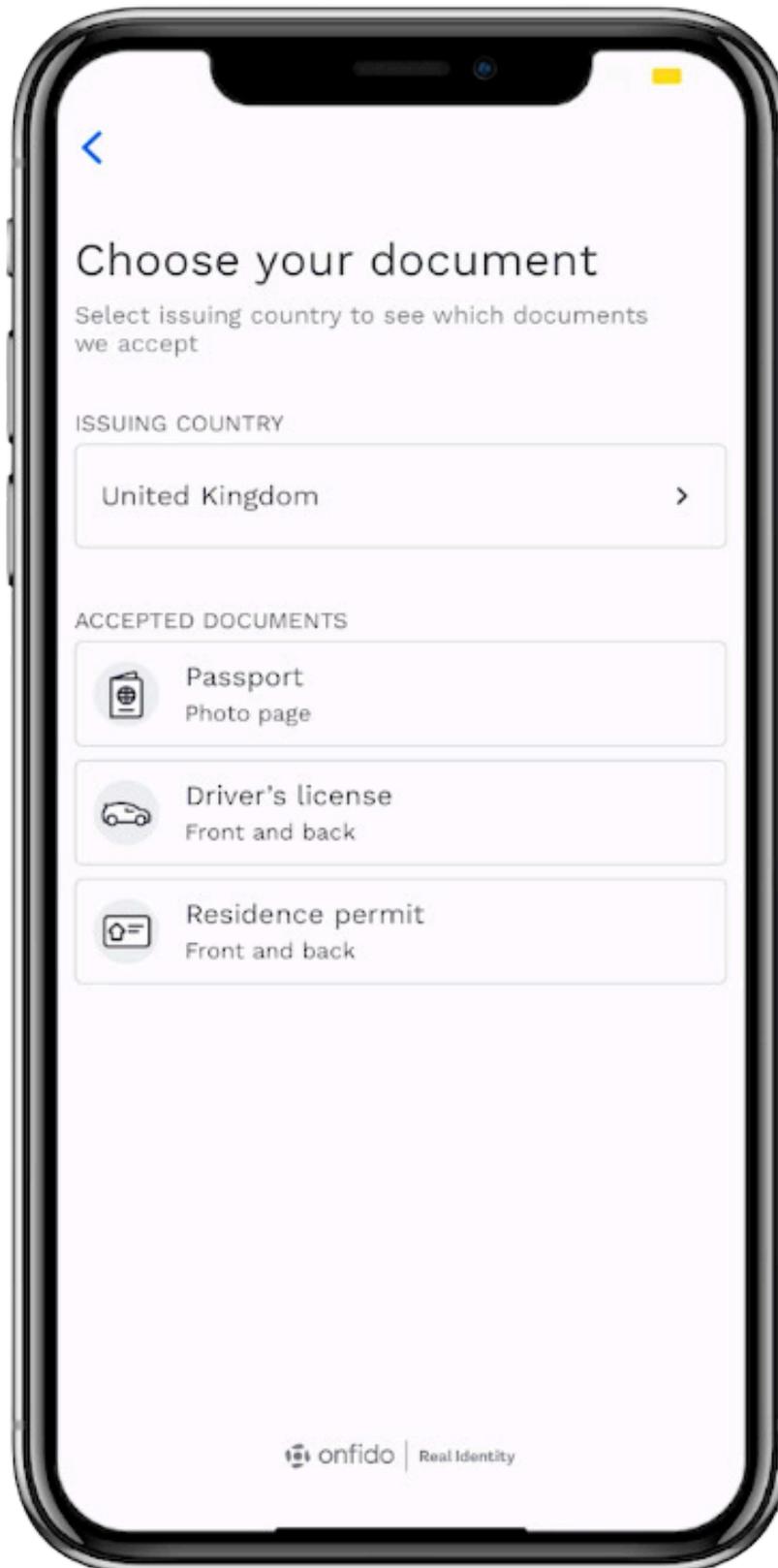
3. Click on the 'Choose document' button.



Choose document

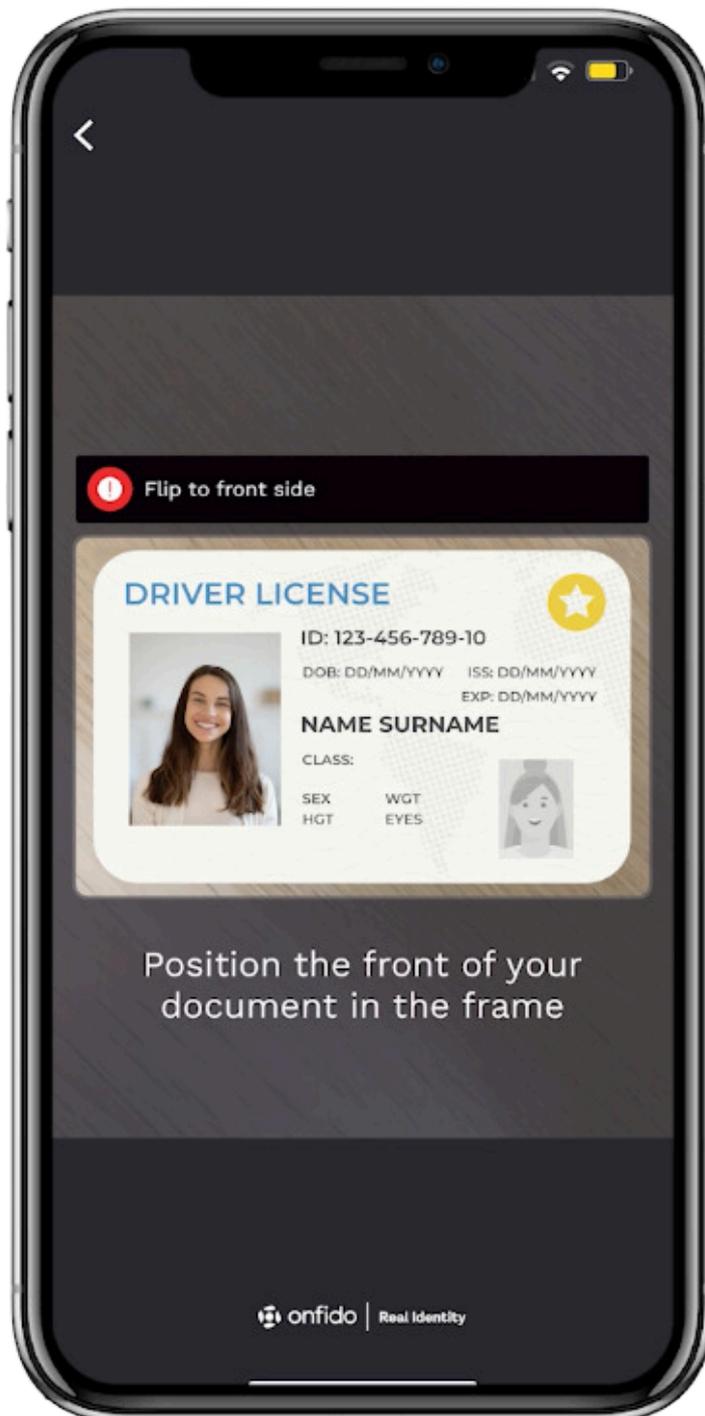
Choose document

4. Select your preferred document.



5. Take a photo of the front side of your document.

*The image must be of the actual document, not an image of an image of the document.

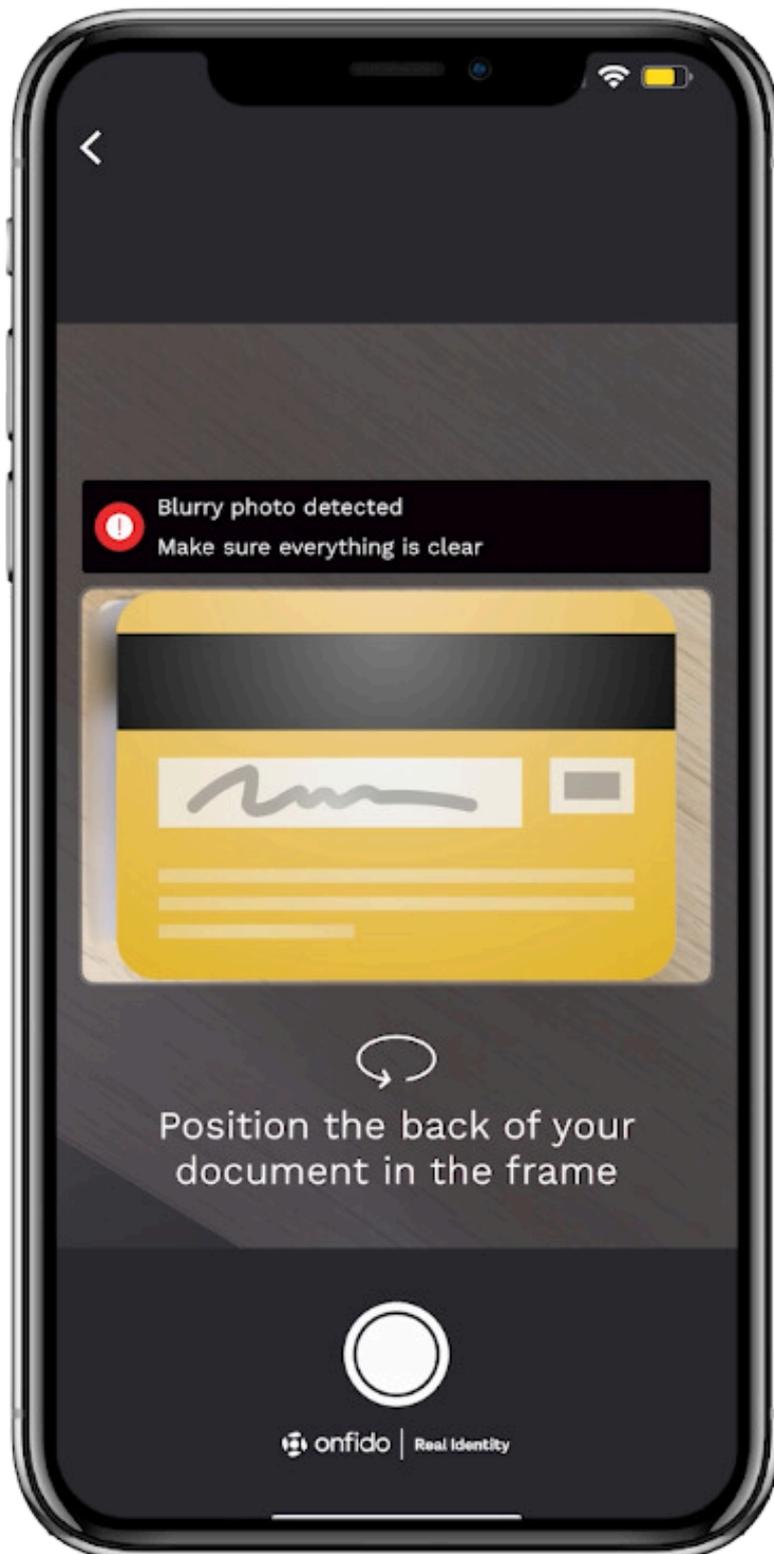


6. Make sure your details are clear and unobstructed. Click on the 'Submit photo' button once ready.

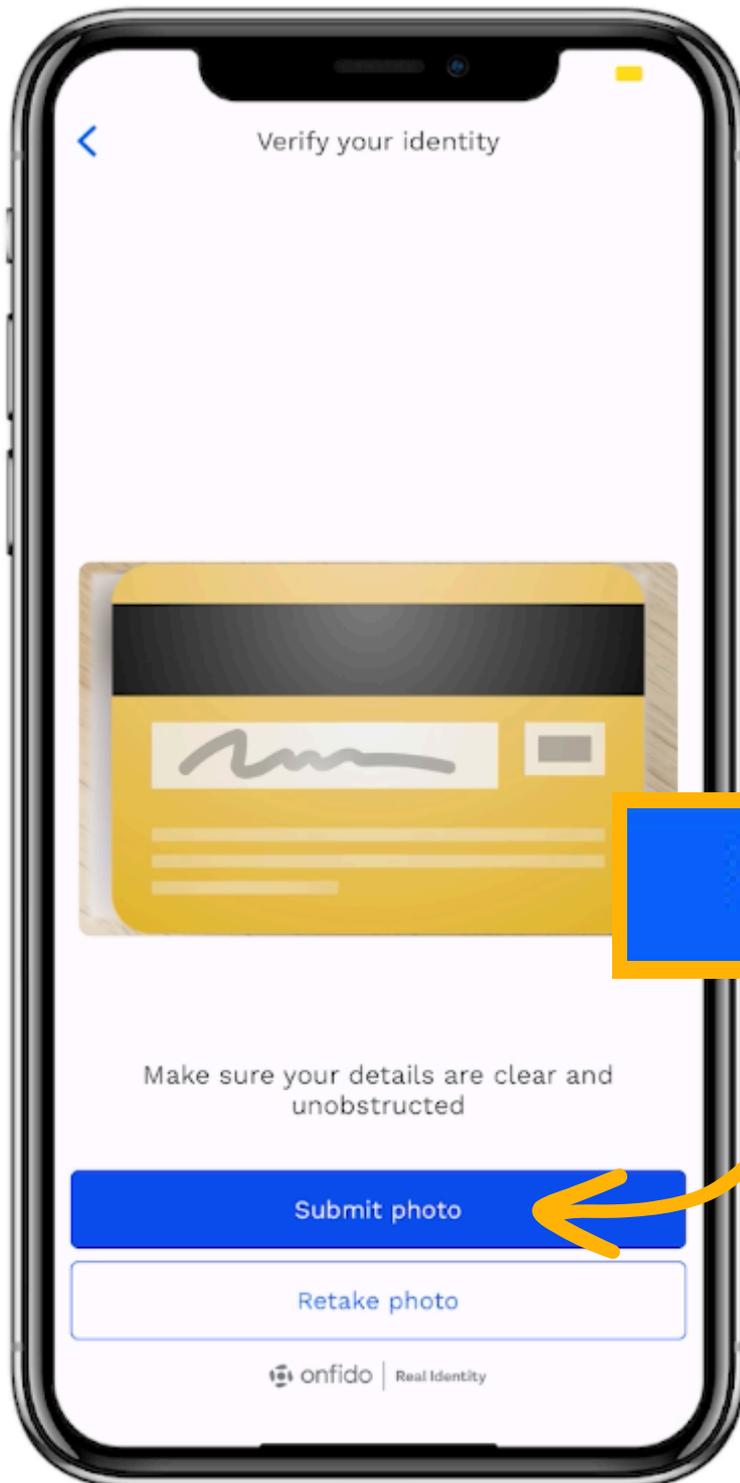


Submit photo

7. Take a photo of the back side of your document.

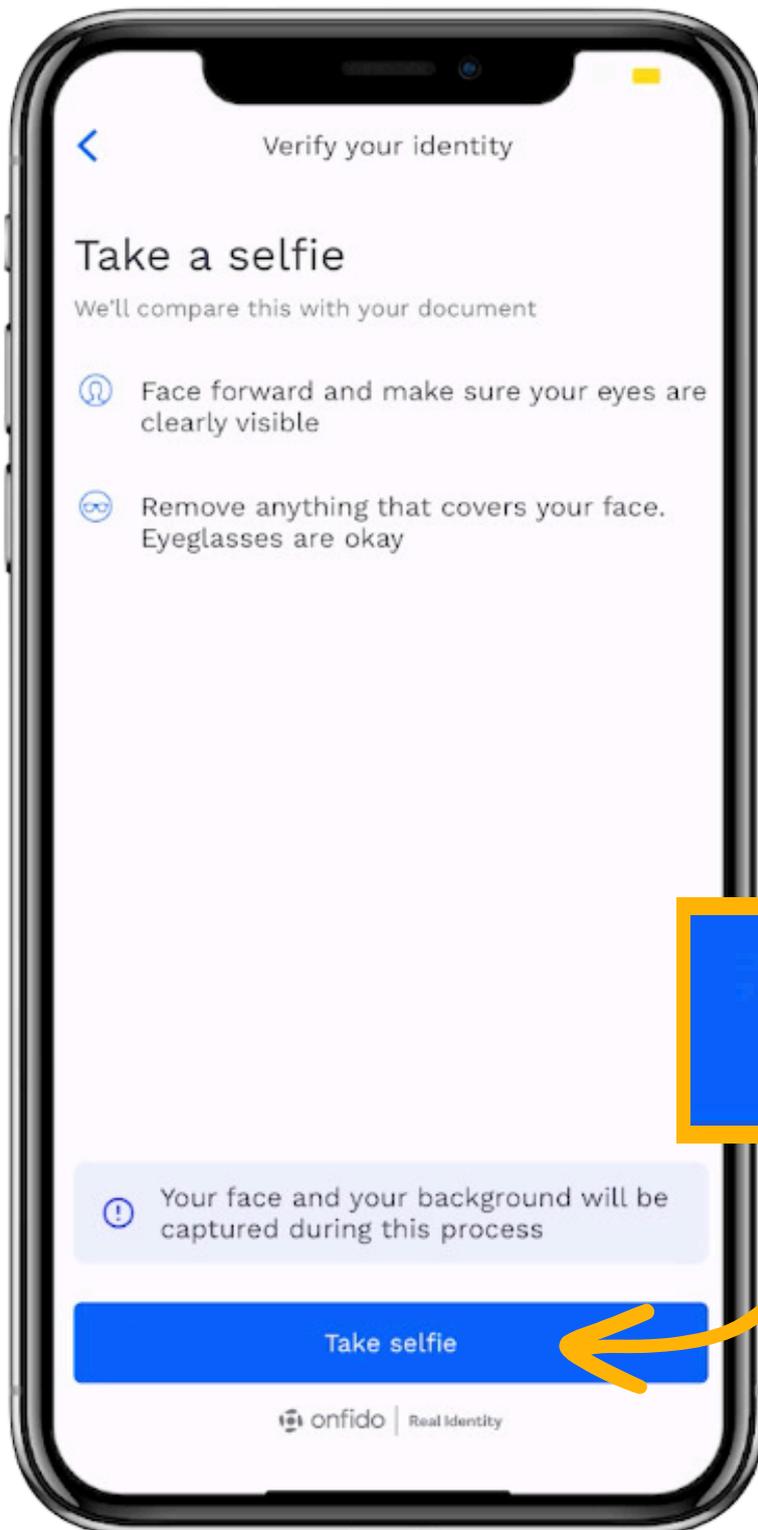


8. Make sure your details are clear and unobstructed. Click on the 'Submit photo' button once ready.

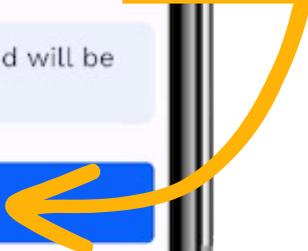


Submit photo

9. Read the instructions and click on the 'Take selfie' button.



Take selfie



10. Face forward, make sure your eyes are visible and take a selfie.

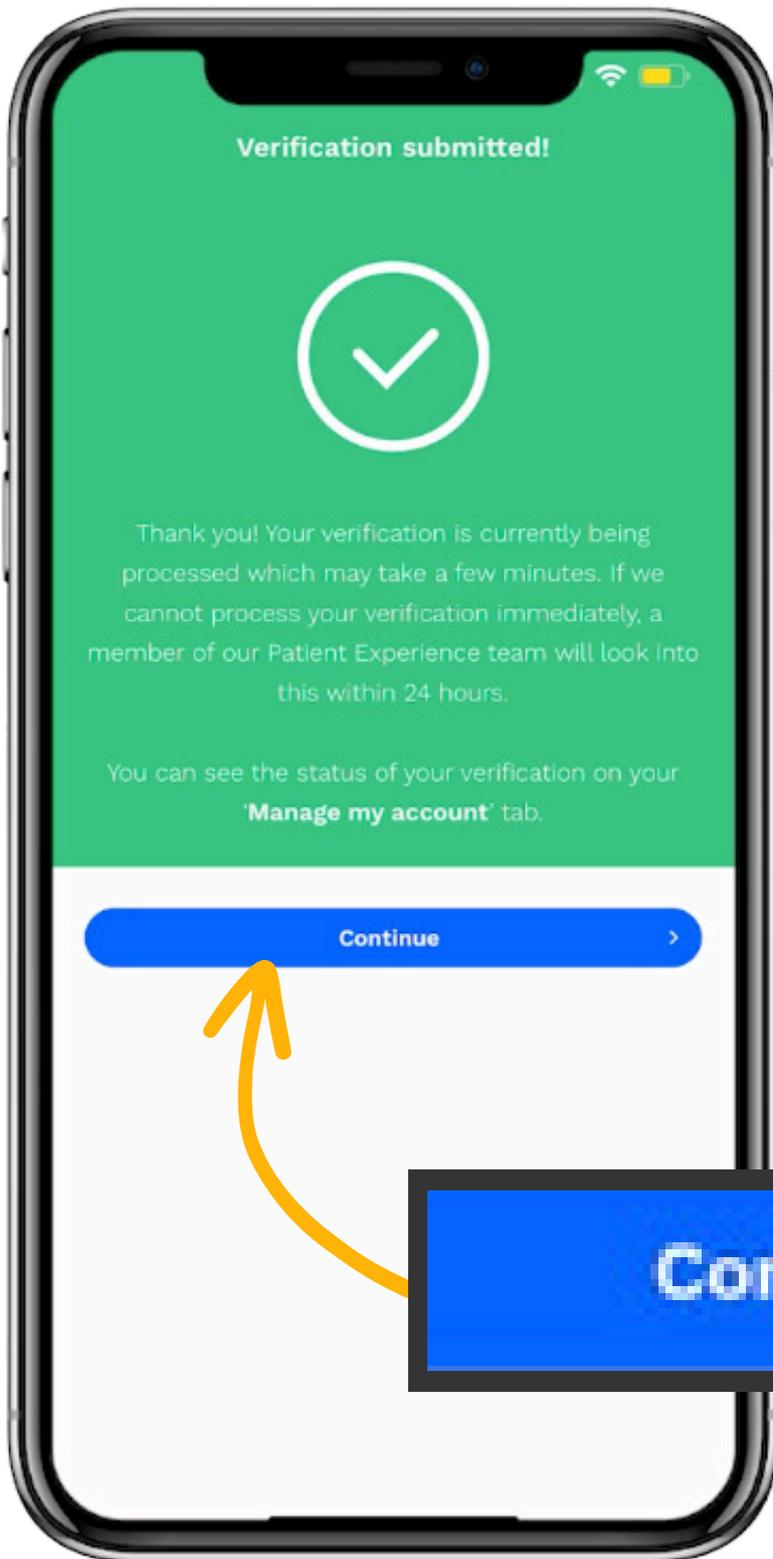


**11. Make sure your entire face is visible.
Click on the 'Upload photo' button once
ready.**



Upload photo

12. Your verification is being processed. Click on the 'Continue' button.



Continue

13. Wait for your verification to be complete.

